



SGA SPEAKS

**AN AUGUSTANA “HOW TO”
GUIDE, FROM THE SGA, TO YOU!**

**AUGUSTANA STUDENT
GOVERNMENT ASSOCIATION
2023/2024**

Dear Fellow Students,

It is with great excitement and honor that we announce the release of our latest project, SGA Speaks. This extensive project offers a detailed insight into the different administrative offices at our campus. It represents the result of a semester-long effort by our hardworking Senate, and we are excited to share its findings with you.

SGA Speaks is designed to empower students by offering a deeper understanding of Augustana's administrative structure and operations. Through meticulous research, our Senate has documented the roles, responsibilities, and contact information of each administrative office. This resource aims to bridge the gap between the student body and the administration, fostering greater transparency and collaboration.

We encourage all of you to review the SGA Speaks project. It has the potential to streamline your interactions with the administration and enable you to more effectively advocate for your academic and personal needs. Understanding Augustana's administrative landscape will help you better navigate the system and help your success at Augustana as you learn about the resources offered to you.

The SGA Speaks project is now available online on our website and will soon be available in print format. We invite you to explore its contents and utilize the valuable information it provides to enhance your experience as part of our vibrant campus community. Together, let us continue working towards a more transparent and responsive administration that prioritizes the needs and concerns of the student body.

With gratitude and commitment,

Rachel Nandelenga
SGA President

Amen Bekete
SGA Vice President





SGA SPEAKS

OFFICE OF FINANCIAL AID

WHAT IS THE FINANCIAL AID OFFICE?

Provides students with support and help with questions pertaining to Financial Aid such as:

- Scholarships
- How to Apply for Aid
- Reevaluating Aid and Scholarships
- Finance/payment options
- Applying for Loans

The Office of Financial Aid has a group of Financial Aid Directors and Counselors that are available to answer your questions!

- Financial Aid Counselors: Roberta Ferguson & Cate Strahl
- Associate Director of Financial Aid: Tyler Vens
- Senior Assistant Director of Financial Aid: Julie Bacon
- Director of Financial Aid: John Cage

CONTACTS

Contact information for walk-in appointments or inquiries:

- Email: financialaid@augustana.edu
- Phone Number: (309) 794-7207
- Office Location: 1st Floor of Seminary Hall on the other side of the Admissions Office!

SGA SPEAKS

OFFICE OF FINANCIAL AID

WHO IS THE CHIEF FINANCIAL OFFICER AT AUGIE?



Kirk Anderson

Responsibilities:

- Oversight of the Business Office
- VP of Administration
- Focus on school budget work and planning
- Evaluates initiatives for the College
- Supports the students, faculty and staff
- Handles Billing Questions and Payroll
- Contributes to the College's Master Plan

What is the MASTER PLAN?

Every 20 years, the college, in collaboration with the Augustana community, develops a plan focused on the campus's infrastructure and considers aspects that need to be changed or added to campus in the future. The Master Plan, a collective effort, focuses on the following:

- Looking at the utilization of classrooms on campus
- Providing a roadmap of what we envision Augustana's campus to look like in the future
 - Improvements
 - Renovations
 - Future Needs
- Providing a final product of improvements that need to be made over time
 - Schedule of changes and resources needed
- Will share information regarding changes with Augustana Alumni and Donors
- Assesses every 5 years to check up on where the college is in the plan
- The last plan was made in 2003.



SGA SPEAKS

THE BUSINESS OFFICE

WHO WORKS AT THE BUSINESS OFFICE (AND WHAT DO THEY DO?)?

- Jacob Bobbit- Assistance
 - Purchasing supplies for campus
 - Put resources in place (credit cards)
- Director of Student Accounts
 - Monitoring student accounts
 - Receiving payments
 - Answering questions
 - Postings/ closings, monthly activities
- Analyst- Bill Payments
 - Payroll (every 2 weeks or every month) for students and other employees on campus
- Contact/Location Information:
 - Email: studentaccounts@augustana.edu
 - Phone Numbers:
 - (309) 794-7390 (learning how to set up payments and inquiries on accounts)
 - (309) 794-7454
 - Location: 2nd Floor of Sorensen Hall

WHERE DOES OUR TUITION GO?

- How does the college receive money?
Largest: Tuition (½ of everything we collect), Room and Board, Miscellaneous expenditures, Endowment Pull, Grants, Donations, \$80 million budget
 - Outputs
Compensation for Faculty and Staff, Necessities for the College (supplies, etc.). Everything you see is supported by the budget! Not supported: Large Capital Projects like the Construction of School Buildings
 - Portion of budget is allocated to go to big projects
 - Students need to know that the money is to support the students!
 - Non for profit school!
 - Everything we get goes out!
 - The college tries to balance the school budget to ensure that fields and programs at the college are provided with support
 - SGA has money allocated to programs on campus! Gives us inside baseball of what we see on campus
 - Mini scale of what the school is doing as an administration



SGA SPEAKS

DISCOUNTS FOR AUGIE STUDENTS

- Free Transportation on all MetroLink Buses in the Quad Cities!
- Free Admission to the Figge Art Museum with Augie I.D.!
- Universal Student Discounts for:
 1. Spotify
 2. AMC Theaters
 3. Apple Music
 4. Youtube Premium
 5. Peacock
 6. DoorDash with DashPass discount!
 7. Amazon Prime
- Local Discounts:
 8. Rock Island Restaurants:
 9. Whitey's Ice Cream - 10% discount!
 10. McDonald's - 10% discount (inside restaurant only!)
 11. Wendy's - 10% discount (inside restaurant only!)
 12. Hardee's - 10% discount (on non-sale items)
 13. Subway - 10% discount

14. Dr. Gyros - 10% discount
 15. Papa John's Pizza:
 - Large 1 topping pizza for \$6.99 (all day long with online code - 1TOP699)
 - 2 Medium, 1 Topping Pizzas for \$10.00 (online code - 2MED10)
- Hotels (NOTE: you must say you are with Augustana College to receive the discount!):
 - Holiday Inn Express - Moline
 - Holiday Inn - Rock Island
 - Hilton Garden Inn - Bettendorf
 - The Element Hotel - Moline
 - Wyndham, John Deere Commons - Moline
 - Stony Creek Hotel - Moline
 - Hyatt House - East Moline
 - The Axis - Moline
 - Hotel Blackhawk - Davenport
 - The Current Iowa - Davenport

DIVERSITY, EQUITY AND INCLUSION

- Disabilities services
 - Q: How can I get accommodations for certain disabilities I may have?
 - You can request any accommodations you may need [here](#)
 - If you need to appeal an accommodation you can do so [here](#)
 - For housing accommodations, you can email Amanda Tumbarello
 - Amandatumbarello@augustana.edu

- Q: Who can I go to if I've experienced gender-based discrimination?
 - A: You can report to Title IX [here](#)
 - Title IX protects against more than just sexual assault (sex/gender-based discrimination, sexual misconduct, interpersonal conflict)
 - More information [here](#)
 - Confidential resources (counseling, advising, support lines)
- Q: How do I know if my relationship is healthy?
 - A: [Here](#) is a guide to what constitutes a healthy relationship
 - Relationship checks, maintenance, and improvement resources
 - Ways to help a friend who's in an unhealthy relationship
 - Video resources for identifying unhealthy behaviors
 - [This](#) is a resource regarding stalking
 - Statistics, definitions, tips for reaching out, self-checks
 - [communication](#) guide and questions to ask your partner
 - Helpful in better understanding sexual consent and safety
 - Signs of consent and nonconsent
 - [resources](#) supporting sexual health (Safe sex, Planned Parenthood, pregnancy support, STDs, trusted forums)

DIVERSITY, EQUITY AND INCLUSION

- Additional resources:

- Know your IX campus action [toolkit](#)
- “It’s On Us” register a [chapter](#)
- Bystander intervention resources [RAINN](#)
- Organizing [guide](#) for student activism against sexual assault on campus
- Campus accountability map + tool by [EROCC](#)
- [SAFER](#) Students Active For Ending Rape
- [Culture](#) of Respect
- [Futures](#) without violence
- The Hunting Ground action [toolkit](#)

- Q: Where can I find information about how to access and pay for abortion services?

- A: The [Midwest Action Coalition](#) can help you locate a clinic and offers financial and medical support, including food, lodging, child care, and medicine.
- A: The [Iowa Abortion Access Fund](#) can help with financial resources for people in the Quad Cities and is affiliated with the National Network of Abortion Funds.

- Religion

1. There are spaces to worship on campus for Muslim students
2. The majority of the Muslim students are not aware of the spaces.
3. On the third floor of Olin, there’s a room (the door with the MSA sign) and in Lindberg, on the second floor, there’s a circular room right between the classrooms where students can pray.
4. Dining services sometimes (once or twice a week) make “Halal” (allowed to eat in Islam) food available for Muslim students.
5. In most of the classes, Professors are accommodating of students' religious needs

- Religion

- Pastor Melinda Pupillo has a mass in the Chapel at 8:31 pm every wednesday
- Augie Catholic has mass every sunday at 5:00pm

SGA SPEAKS

DIVERSITY, EQUITY AND INCLUSION

Resources from the gender and sexuality alliance:

What are some of the resources available for LGBTQIA+ students?

- LGBTQConnect: (This resource can help LGBTQI+ students find safe workplaces) https://www.lgbtconnect.com/?-source-google-adwords&gclid=Cj0KCQiA3rKQBhCNARIsACUEW_aLA4e2VdhhDnPaenx7wG_l3y2zESfJUNadHFFJUdV93GKP9Ac_bS4UaAkiYEALw_wcB
- Out for Undergrad: (This resource offers seminars in every are of interest for students who identify as LGBTQIA+) <https://www.outforundergrad.org/>
- Out Professionals: (This resource allows LGBTQIIA+ students to expand their network though a nonprofit leading organization) <https://www.outprofessionals.org/>
- GSA: This is an Augustana organization that provides a safe and supportive community for LGBTQIA+ students on campus. For more information you can contact their president Leyla Velazquez leylavelazquez22@augustana.edu as well as their vice president Sofia Garza sofiagarza22@augustana.edu.

What are other available resources for LGBTQIA+ students around the Quad Cities area?

- Clock, Inc: LGBT+ Community Center: A resource here in Rock Island that offers the LGBTQIA+ community free services such as groups, counseling, training, workshops, and a clothing closet. This link provides more information about this resource: <https://www.youtube.com/watch?v=VtOhgy6FWB8&t=188s>. Contact Info: 309-558-0956
- The Project of the Quad Cities: This resource provides the Rock Island LGBTQIA+ community with support and services regarding all sorts of healthcare aspects. Some of those services include: “a sexual health clinic, no-cost mental health services, LGBTQ+ health care, and more.” For more information you can send an email to tyler@tpqc.org
and you can also call (309) 762-5433 or (309) 762-4481.

Who can I contact in order to learn more about LGBTQIA+ services?

Ashley Allen: ashleyallen@augustana.edu



SGA SPEAKS

DIVERSITY, EQUITY AND INCLUSION

Resources from the gender and sexuality alliance:

Who can I contact for immediate help?

- LGBTQ National Hotline: 888-843-4564
- Crisis text line: TEXT: "REACH" to 741741
- Desi LGBTQ Helpline for South Asians: 908-367-3374 (available Thurs/Sun evenings)
- National suicide prevention lifeline: 800-273-8255

Additional Information:

How do I update my gender identity and pronouns?

- Login to [Arches](#) module
- Choose User Options in left side navigation
- Click on User Profile
- Click "Change Your Preferred First Name, Preferred Pronoun or Gender Identity"
- Complete the desired fields
- Save to update your information

How can I request a preferred name change?

- Go to arches
- Select "Change my preferred name" under the "Communications" banner
- Select "Change your preferred name" under your picture
- Enter your preferred name and select save.
- You should receive a confirmation email regarding your preferred name change and should also be able to receive a new ID at no cost if you go to the Public Safety Office.



SGA SPEAKS

WELLBEING

PHYSICAL WELL-BEING

- PepsiCo Recreational Center (Open MTWT 7 am - 10 pm/ F 7 am - 8 pm/ Sat 9 am - 6 pm/ Sun 10 am - 10 pm)
 - 200-meter track for running and walking
 - 44,000 square feet of gym area
 - Three regulation basketball courts (one also can be used for tennis)
 - Two racquetball courts
 - Four volleyball courts
 - Lounge and locker rooms
 - 1,600-square-foot weight room
 - Cardiovascular equipment
 - Training room
- Westerlin Athletic Center
 - Cardio Equipment
 - Weight training
 - Dance/exercise studio
- Carriage House
 - Dance studio with weights
 - Hosts in-person and online yoga sessions (Wednesdays and Fridays, 4:15 - 5:00 p.m)
 -
- Carver PE Center
 - Predominately used for varsity athletics
 - When varsity athletics do not have the weight room reserved, it is open for all students
- Anne Greve Lund Natatorium
 - Located in Lindberg
 - Open swim hours are available



SGA SPEAKS

WELLBEING

STUDENT COUNSELING SERVICES

Student counseling services include mental health screening, practice self-care, peer support, and crisis support. Contacting the counseling services helps students at Augustana push through difficult times as college students. The counseling services have trained counselors where you can easily talk to them, and they will always help you. You can either schedule an appointment in person or do virtual counseling. This allows students to be more flexible around their schedules to help get counseling when needed. You do get 6 free sessions of counseling services and 6 free sessions with timely care. There is availability for a session with a translator for people who need certain services.

Timely Care

- Timely Care is a beacon of student support, offering round-the-clock counseling services accessible at any hour. Through its user-friendly platform, students can connect with qualified counselors via chat, phone, or video, ensuring flexibility and convenience. Timely Care fosters a culture of mental health awareness and resilience within educational communities by prioritizing confidentiality and providing a safe space for expression. Its immediate access to professional support empowers students to address academic, personal, and emotional challenges, promoting their overall well-being and success.

CONTACTS

Location: Bahls Leadership Center 206

Times: 8 a.m. - 4:30 p.m.

Phone Number: 309-794-7357

Cheri Mizaur - cherimizaur@augustana.edu (to schedule an appointment)

- Will Iavarone - williamivarone@augustana.edu



SGA SPEAKS

WELLBEING

STUDENT COUNSELING SERVICES

Evaluations For Academic Accommodations

- Student Counseling Services does not provide documentation for academic accommodations. However, students who believe that their academic performance is affected by a mental health condition are advised to pursue academic accommodations. For students without previously documented accommodations, TimelyCare serves as a valuable initial resource. TimelyCare therapists can assess mental health disorders and provide evaluation recommendations. Please note that formal diagnosis typically requires multiple sessions, and therapists do not offer specific academic accommodation recommendations or write ESA letters. Students also have access to community therapists through TAO Connect. By clicking the "Find Your Therapist" button in TAO, students can connect with a therapist covered by their insurance network. In cases where more formal psychological evaluations, academic accommodations, or ESA letters are necessary, students are encouraged to seek assistance from external therapists through MiResource, Psychology Today, or the directory of off-campus counseling services and psychological evaluations.

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WELLBEING

STUDENT COUNSELING SERVICES

Psychiatric Medication

- Student Counseling Services does not provide documentation for psychiatric medication. However, Augustana students can access medication services provided by the Robert Young Center at Unity Point Health. These services are available on Thursdays and Fridays from 1:00 p.m. to 3:30 p.m. and are facilitated by psychiatric mental health nurse practitioner Bill Liebke. Students can anticipate a 60-minute initial intake session followed by 30-minute sessions for medication management. To schedule an appointment, students should contact Unity Point at 309-779-2018. When making the appointment, it's essential to specify that you are an Augustana College student and that you wish to schedule an appointment with Bill Liebke.

CONTACTS

Location: Bahls Leadership Center 206

Times: 8 a.m. - 4:30 p.m.

Phone Number: 309-794-7357

Cheri Mizaur - cherimizaur@augustana.edu (to schedule an appointment)

- Will Iavarone - williamiavarone@augustana.edu



SGA SPEAKS

WELLBEING

SPIRITUAL WELLBEING

Campus Gatherings:

Community and Conversation: Sunday at 4 pm in the Evald Great Room

- This weekly Sunday gathering will feel a little like church, a little like Bible study, and a lot like fellowship with friends. We will gather for an hour to connect, have some faith and Bible conversation, sing and pray just a bit, and then have communion. No need to sign up, just come and bring a friend. Led by college chaplain, Pastor Melinda Pupillo.

Catholic Mass: Sunday at 5pm in the Ascension Chapel

- Local priests will celebrate Mass in Ascension Chapel.

8:31 Wednesdays at 8:31 pm on Wednesdays at the Anderson Pavilion (Sept. and Oct.) and Ascension Chapel (rest of the year)

- The name 8:31 reflects the time the gathering begins on Wednesday evenings. The gathering offers reflection space, readings, music and prayer. This 30-minute service is informal and a space for both Christians and non-Christians to feel part of the community. Romans 8:31 says, "If God is for us, who can be against us." And God IS for you.

CONTACTS

Campus Champlain and Director of Spiritual Development:

Melinda Pupillo - melindapupillo@augustana.edu

Campus Ministries Phone Number:

309-794-7213

InterVarsity Christian Fellowship:

President: Hannah Wiyrick Vice President: Emily Luming

Advisor: Dell Jensen Phone: 309-794-3472



SGA SPEAKS

WELLBEING

SPIRITUAL WELLBEING

InterVarsity Christian Fellowship at 7 pm on Thursdays in the Ascension Chapel

- The purpose of InterVarsity Christian Fellowship/USA is to establish and advance at colleges and universities witnessing a community of students and faculty who follow Jesus as a savior and Lord: Growing in love for God, God's Word, God's people of every ethnicity and culture God's purposes in the world.

Muslim Student Association Jummah/Friday prayer service in Lindbergh Meditation Room at 1 p.m.

- Augustana community members who need a space for the five daily Islamic prayers can use the Muslim Student Association's prayer/worship room in Olin 306. Only two individuals are allowed in the room at the same time.
- The Muslim Student Association will hold a weekly Jummah/Friday prayer service in the Lindbergh Meditation Room (2nd floor) every Friday. The khuthbah (sermon) starts at 1 p.m. All are welcome.

Jewish Services:

Augustana College students who wish to attend services on Shabbat and holidays are encouraged to explore options within the Quad Cities community, or in-person or virtual options offered by their home congregations.

For Reform or Traditional Egalitarian services, please contact Rabbi Linda Bertenthal at Temple Emmanuel (Reform) and Congregation Beth Israel (Traditional Egalitarian). Both congregations share Beit Shalom Jewish Community at 2215 E Kimberly Rd., Davenport, IA 52807.



PUBLIC SAFETY



CHIEF TOM PHILLIS

Contact information:

Phone:
309-794-7279

Email:
tomphillis@augustana.edu

Office:
Sorensen Security
Services

FAQ

Why aren't all public safety officers trained as police officers?

Chief Phillis: The state requires a lot of training to become a sworn police officer. Our pay scale for sworn officers is not at a level that can be attractive; we, however, are sending some public safety officers to be trained through the academy.

Chief Phillis is the only sworn officer in the Office of Public Safety. That means he is the only officer permitted to carry a gun and has other responsibilities than a regular public safety officer.

FUN FACTS

Paranormal Interactions around campus:
Tom Phillis, the police chief at Augustana, has experienced strange occurrences in the House on the Hill. During the summer of 1990, while patrolling as a security officer, he investigated the house late at night due to a light being left on or a window being open. Despite locking the door behind him, he heard a rocking chair moving in the lobby with no one else present. Additionally, while checking Old Main, he heard footsteps behind him despite being alone and wearing quiet shoes. These incidents left him feeling unsettled and convinced he wasn't alone in the building.



PUBLIC SAFETY

IMPORTANT INFORMATION ABOUT THE OFFICE OF PUBLIC SAFETY

Download the OmniAlert app → It is a campus safety app that allows students to contact public safety, call 911, or send a silent alert. The silent alert allows public safety to receive this notification and locate you on campus even if you are moving. This is a good resource for all students because it is a quick and easy tool to use if you feel in danger or need immediate help.

Contact Information → Emergency calls: 309-794-7711 Non-Emergency calls: 309-794-700. All students are advised to have these numbers saved in their phones so that they can make calls quickly if necessary.

Timely Warnings → A lot of students have concerns about how timely warnings work, so SGA asked Chief Phillis how that works and what the office's policy is for these. Chief Phillis told SGA that timely warnings are required by law, and so what they report on, how they report on, and how quickly they report on these crimes are dictated by that. Chief Phillis said that the crimes that are mandated to be removed as a timely warning are CP: Murder, Manslaughter, Sexual Assault, Robbery, Arson, Burglary, Vehicle Theft, as well as other sexual crimes.

Augie Alerts → Augie Alerts occur when a dangerous or emergency situation occurs on campus. They are sent out when the danger or emergency is confirmed via email, text, or the website.

Other Services from the Office of Public Safety → The Office of Public Safety can assist with car lock-out and car jumps. Chief Phillis told SGA that if you are on campus, these services will be provided to you. However, if you are off-campus at your senior residence, these services depend on how far away you are and what time of day it is. It depends on what time of day it is because during some hours they have more officers so they can leave campus.



PUBLIC SAFETY

ACES FAQ

ACES → The Augustana College Express Service→ is a free student-staffed shuttle service that picks up and drops off students anywhere on campus.

Phone: 309-794-7550

For your convenience, we recommend using the **ACES (Augustana College Express Services) app**, which is readily available on the App Store and Android platforms.

ACES runs Monday through Sunday, 6 p.m.-12:30 a.m.

“How come ACES is not always available?”

Please understand that ACES isn't available. Students are the ones running the entire operation, and when ACES isn't available, it is because students aren't available.

“My app said the ride would be here at X time, but it isn't here yet. Why is it taking so long?”

The times shown to riders on the ACES app are estimates. They may vary based on how many drivers are available that night and how many rides come before yours. Please make sure to keep yourself updated about the ride's status by going on the app.

Important Contacts for International Students



Juanita Perez

Responsibilities: Visa, I-20, DS-2019 questions
Email: juanitatrevinoperez@augustana.edu



Xong Sony Yang

Position: Director of OISSS
Contact Number: 309-794-8220
Email: xongsonyyang@augustana.edu



Liz Nino

Position: Executive Director of International Enrollment
Contacts: 309-794-7540
Email: liznino@augustana.edu



Dr. Gauri A. Pitale

Position: Vice President of Diversity
Email: vpdiversity@augustana.edu

Dean of Students Office

Contacts: 309-794-7533

Email: deanofstudentsoffice@augustana.edu



Resources Available for International Students

1. **Tutoring**

Appointment through starfish/Walk in for select subjects

2. **Reading/ writing center**

3. **Tredway Library:**

4. **Campus Cupboard**

Located in Founder's hall

Free pantry items (dry goods, cans, hygiene products, etc..)

5. **Timely Care 24/7 Virtual Service**

- Includes translators

6. **Crisis Counseling**

7. **Sexual Assault Violation & Title 9**

FAQS

1. How do I maintain my visa status?

Visit the OISSS office and sign the status maintenance form whenever you get an email asking you to do so.

2. How can I get my driver's license?

Visit the Illinois DMV website to get the details and for booking an appointment.

3. How do I fill out my tax report?

International students need to utilize Sprintax in order file for taxes. Students are encouraged to go to the tax workshops offered by Jacob Bobbit.

4. How do I know what is going on in Augie

Community Bulletin: communitybulletin@augustana.edu and OISSS
Newsletter: oiss@augustana.edu



Resources Available for International Students

What's Happening in the Quad Cities:

1. Figge Art Museum

- Free for Augie students

2. Candlelight Concerts

- Location: Moline, IL
- Tickets: Available on Google from Fever.

3. D'savor House

- Location: 689 Avenue of the Cities, East Moline, IL

4. Food Places:

- Coya's Cafe
- Location: Moline, IL

- Mantra Indian Cuisine and Spirits
- Location: Davenport

