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Introduction to the Topic

- What are the key elements of any bias reporting and response policy or protocol?
- What should a reporting community member expect from us?
- · Who should be on a Bias or Climate Team?
- How can we increase transparency and improve trust on bias incidents?
- What is the current landscape in terms of legal challenges to bias response teams?

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Why Have a Bias Reporting System

- A tool for community members to use when they experience or witness a bias-motivated incident
- A way to identify individuals/groups in need of support
- A way to help coordinate an institutional response and comply with federal law
- A mechanism to help track trends or identify threats and safety risks

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Competing Risks

Lack of an Effective Bias Reporting/Response System

- Reduced feelings of inclusion/safety by some students
- Title VI complaints & OCR investigation
- Failure to promptly identify & respond to a threat to campus safety
- · Reputational damage

Overbroad Bias Reporting/Response System

- First Amendment litigation (public schools)
- Negative impact on academic freedom
- Student "self censorship" that sweeps too broadly
- · Reputational damage

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Syracuse University is committed to maintaining an environment that fosters tolerance, sensitivity, understanding and respect while protecting the free speech rights of the members of its community.



The University is also committed to protecting academic freedom and the freedom of speech by members of its community. This policy is not intended, and may not be applied, to abridge the free speech or other civil rights of any individual or group on campus. However, harassing speech or conduct that effectively prevents equal access to University programs or otherwise violates federal or state law, or University policy, is prohibited.

Source: Syracuse University Anti-Harassment Policy

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The Law

(Title VI of the Civil Rights Act of 1964)

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Title VI

42 USC 2000d. Prohibition against exclusion from participation in, denial of benefits of, and discrimination under federally assisted programs on ground of race, color, or national origin

No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

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U.S. Department of Education
Office for Civil Rights

When does harassment violate Title VI?

A school, college, or university violates Title VI when:

- harassing conduct on the basis of race, color, or national origin is sufficiently serious as to limit or deny a student's ability to participate in or benefit from the educational program, i.e., creates a hostile environment;
- (2) a responsible employee of the school knew, or should have known, about the harassment; and
- (3) the school failed to take prompt and effective steps reasonably calculated to end the harassment, eliminate the hostile environment, prevent the harassment from recurring, and, as appropriate, remedy its effects.

Creating a Legally Compliant Yet Community Responsive Bias Reporting System

(The Elements)

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Defining "Bias"

- Your policy must specifically define what constitutes "bias" or a "bias incident"
- It must be <u>broad enough</u> to accomplish your valuesbased objectives and <u>signal support for an inclusive</u> <u>campus community</u>
- It must be <u>narrow enough</u> to survive legal challenge and also <u>protect the free expression and open inquiry</u>

The "Broad" Part

- Explain "why" the institution cares about bias
- Include the presence of targeting a "protected characteristic"
- Reference the "impact" of such acts or incidents
- Broadly define the "manner" in which such acts may be committed or communicated

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The "Narrow" Part

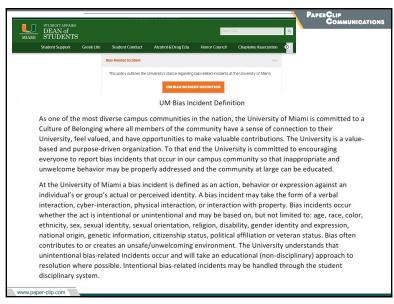
- Include a clear reference to "protected expression" (such as academic freedom and free inquiry) falling outside the definition of bias
- Make clear that some "hurtful" language or "political discourse" is not subject to sanction as bias
- Note that the institution retains the right to use its own voice to disagree with language even when protected speech

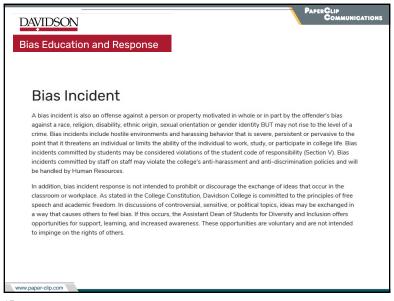
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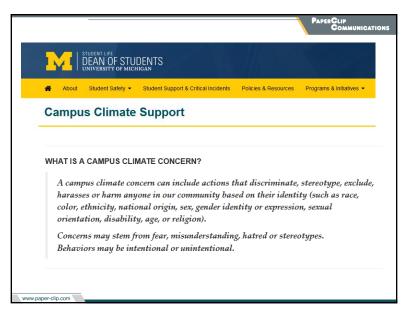
Other Considerations

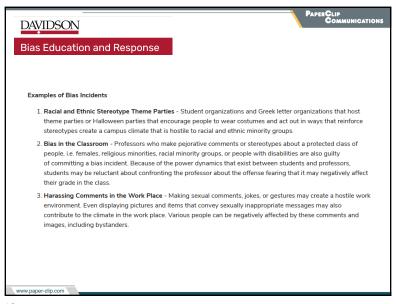
- Give illustrative examples of what may constitute an act of bias under the policy
- Make clear the distinction between a "bias incident" and a "hate crime"
 - Not all acts of bias are within the criminal code definition of "hate crime"
 - Many students, faculty and staff conflate these two terms as meaning the same thing

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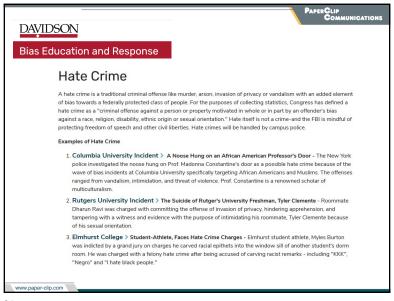




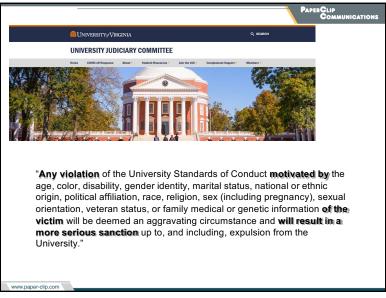


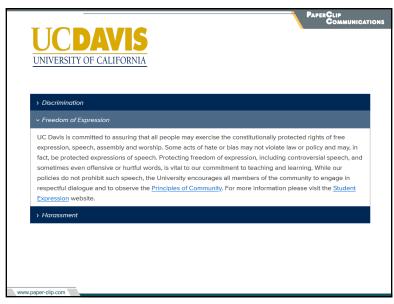












Other Considerations

- · Are you public or private?
- Intersection of policies?
 - Bias incident ← → Harassment
 - Bias incident ← → Bullying
 - Bias incident ← → Hazing

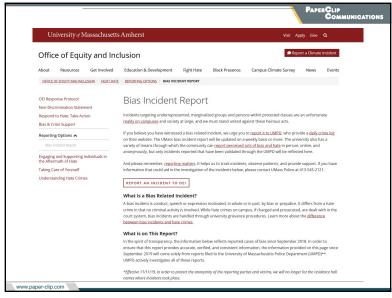
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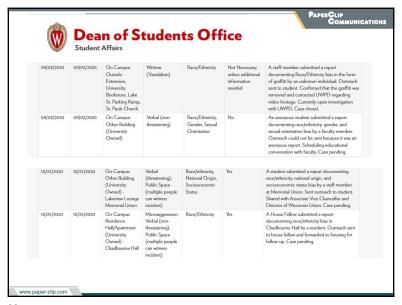
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Public Disclosure

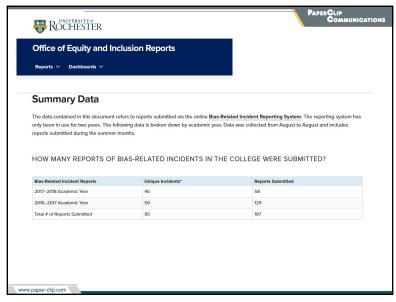
- An increasing number of institutions publish information on bias reports received
- Benefits: Increased transparency; demonstrates commitment to resolve; may assist in investigation
- Risks: Gives perpetrators' acts of bias or hate more potential impact; may increase feelings of fear on the part of students in targeted communities
- Choose annual summary, semesterly summary, or rolling log

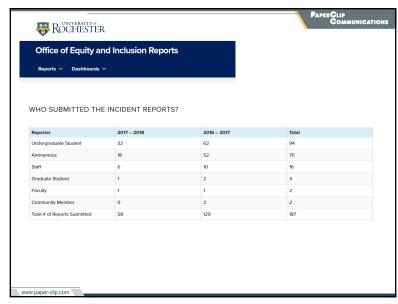


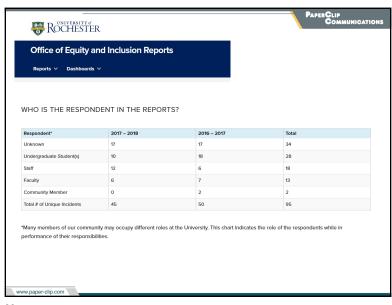
Spring 2023 4/21/23: Racially insensitive language directed at students on a bus by non-UMass personnel Location: Bus • 4/2/23: Racially offensive language was used toward a student by another student Location: Residence Hall • 3/8/23: Racially insensitive remarks used toward a student by a member of staff Location: Campus Office 3/5/23: Report of student being misgendered by member of staff Location: Dining Common 2/23/23: Report of insensitive language directed at students by other students Location: Student Union • 2/16/23: Racially insensitive language directed at students by classmate Location: Academic Department 2/10/23: Offensive language directed at student by classmates Location: Academic Department 2/7/23: Racially insensitive language directed at students on a bus by non-UMass personnel Winter 2023 1/10/23: Insensitive language directed at student by faculty member Location: Campus • 11/6/22: Racially insensitive language was used toward students Location: Residence Hall • 11/5/22: Homophobic slurs yelled from residence hall at passes-by Location: Residence Hall . 11/4/22: Racially insensitive language directed at students on a bus Location: Bus • 10/19/22: Abelist language directed at student by non-umass personnel Location: Campus 10/15/22: Students struck with eggs and subjected to racial epithets from occupants of a passing car Location: Massachusetts Ave • 9/18/22: A whiteboard was defaced with a hate symbol, sexist slurs, and an offensive drawing Location: Residence Hall www.paper-clip.com



ARTS, SCIENCIES & ENGINEERING Paul J. Burgett Intercultural Center About Us v Blas-Related Incidents v One Community v LGBTQ v Resources v Funding Events v	
Bias-Related I	ncidents
SECTION NAVIGATION	Home / Blas-Related incidents / College Blas Reports
Overview	College Bias Reports
College Bias Reports	The University of Rochester is committed to a safe, open, and respectful
Frequently Asked Questions	campus—where every member is valued and welcomed. Bias-related incident reports:
	• 2020-2022 (coming soon)
	 2018-2020 (pdf) 2016-2018 (pdf)
	The University also has reports on diversity and inclusion and sexual
	misconduct prevention and response to provide transparency around issues
	of diversity, discrimination, and sexual misconduct. Print-ready PDFs are available for download.















STOP Bias Reporting Aggregated Data

Syracuse University offers a robust reporting system that individuals can use to bring forward incidents they believe were motivated by bias. We appreciate and are proud of the culture we have on campus where members of our community have felt empowered and comfortable to report issues of all types to the University, aiding in our efforts to maintain a supportive, welcomine environment for all.

The University publishes aggregate data reflecting reports submitted through the STOP Bias Report Form. This data is inclusive of all reports submitted through the portal, including reports submitted anonymously, reports where the accused is not identified, reports submitted by those who have experienced or witnessed an incident, and reports where an incident may not violate University policy.

DPS publishes information on <u>bias reports</u> submitted directly to them. Reports to STOP Bias and Hate are not included in the Department of Public Safety's bias incident tracker unless the reporter chooses to refer the incident to the Department of Public Safety, or the nature of the incident requires DPS involvement. To report an incident directly to the Department of Public Safety, please refer to the options on the report a crime page.

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Fall 2022 Reported Bias Incidents

Reports have been classified into the categories of bias motivated speech and bias motivated conduct for the purpose of reporting aggregate bias related data. A third category, non-bias incidents, refers to reports of speech and/or conduct which, on the face of the report, does not describe an act or expression of hostility against a person or property of another because of the targeted person's or group's real or perceived race, color, creed, religion, sex, gender, national origin, citizenship, ethnicity, marital status, age, disability, sexual orientation, gender identity and gender expression, political affiliation, reproductive health decisions and/or veteran status. Some reports, which are received by STOP Bias and Hate and are included in the bias motivated speech and bias motivated conduct reports, are ultimately found—following an investigation—not to constitute a bias motivated incident.

Bias Motivated Speech is defined as written or verbally communicated language (words said in person, in conversation, printed, or visual communications in electronic form [emails, texts, social media]) targeting a person or group's protected characteristics. This includes but is not limited to: verbal/written harassment; language or speech (as defined above) that perpetuates a stereotype; use of a slur/epithet; use of a derogatory symbol or image; or unfair treatment.

Bias Motivated Conduct is defined as physical acts or behaviors targeting a person or group's protected characteristics. This includes but is not limited to: intimidation; threats; physical assault; wandlsim; damage or destruction of property; acts that perpetuates a stereotype; or use of a derogatory symbol or image during an act.

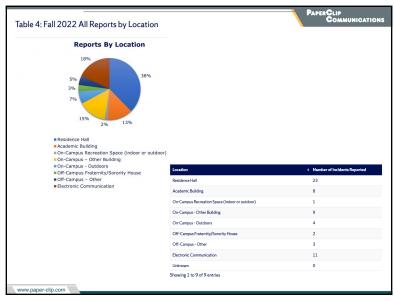
An Important Note About the Information Below

A single reported incident could be counted more than once within some of the tables below if multiple identities and/or behaviors were included in the report. Therefore, some numbers below are larger than the total number of reports.

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Table 3: Fall 2022 All Reports by Target of Race/Color and Ethnicity		
Race	Number of Incidents Reported	
American Indian or Alaska Native	1	
Asian	4	
Black or African American	11	
Hispanic or Latino	0	
Native Hawaiian or Other Pacific Islander	0	
White	0	
Two or more races	4	
U.S. Nonresident	0	
Race/ethnicity unknown	7	



Reporting Process

- · Choose the right mix of reporting options/tools
 - Online
 - Paper form
 - Smartphone App
 - Phone
 - In-person
- Decide whether to include an anonymous option

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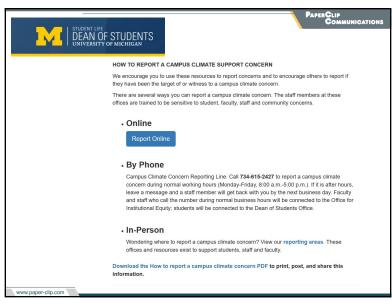
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Bias Report Form

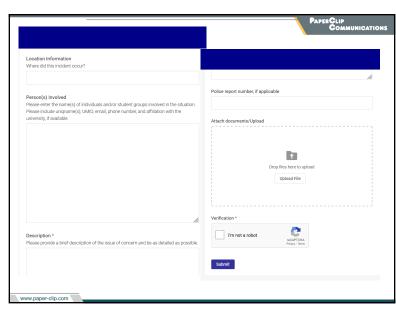
- Create a tool that captures the most important information
 - Reporter information + witnesses
 - Impacted persons + groups + identities
 - Alleged perpetrator
 - Location
 - Date and time + ongoing?
 - Description of act + method of delivery
 - Physical evidence

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Bias Report Intake

- Determine who should be notified immediately.
 - Campus Police
 - Dean of Students/Student Affairs VP
 - Equal Opportunity/Civil Rights/Title IX
 - DEIA Office
 - Housing/Residence Life
 - Facilities Management
 - Communications

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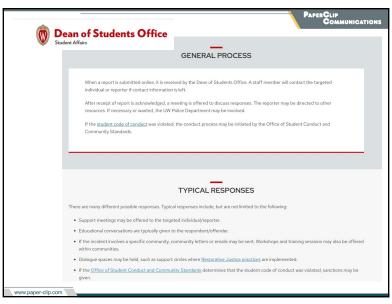


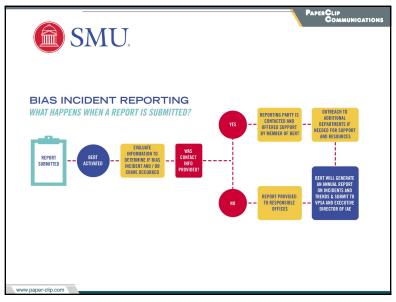
Describe What Happens Next

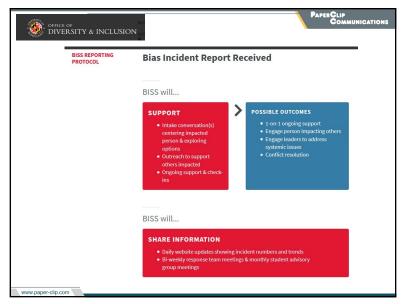
- What can the **reporter** expect from you?
- What support options are available?
 - Proactive outreach?
 - Reporter initiated?
- Which offices will be informed or involved?
- What is the timeline of follow-up steps/actions?
- What actions/outcomes cannot be shared?

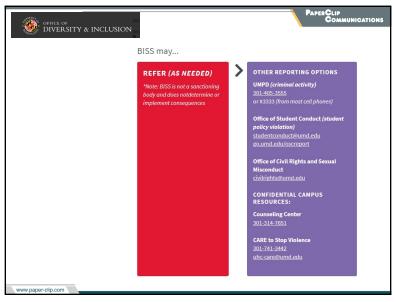
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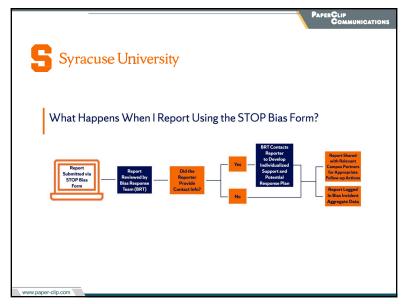
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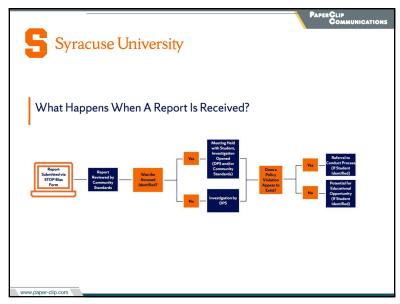


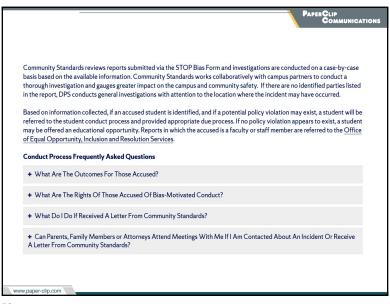








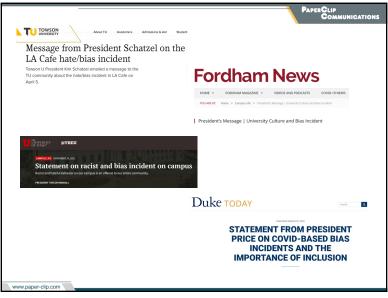




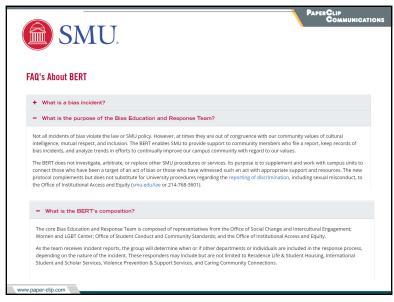
An Institutional Statement

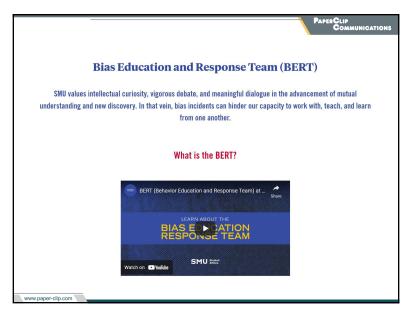
- Acknowledge the impact and speak directly to those impacted
- Denounce the hateful message or symbol
- Educate on the history of such messages or symbols
- · Restate the institution's values
- Explain the process for investigation and accountability
- Affirm rights to open inquiry and debate, while distinguishing from bias (where possible)

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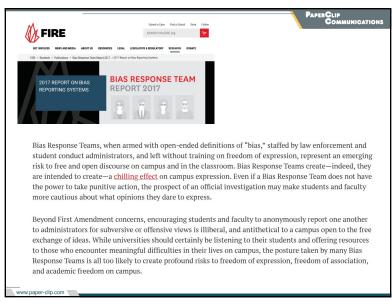


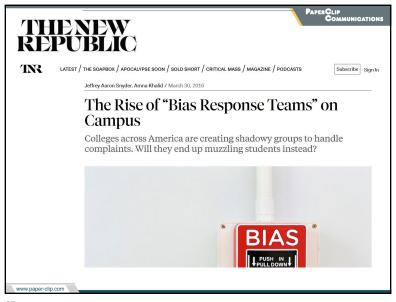


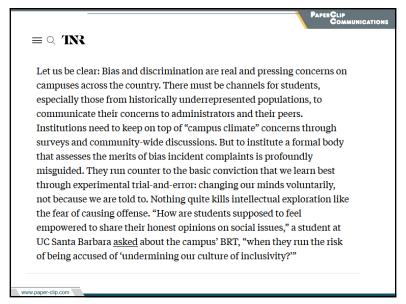


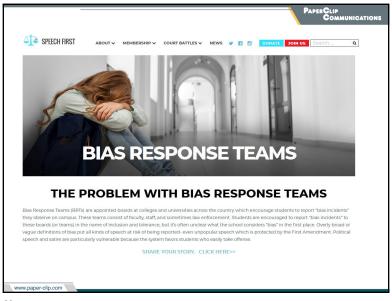












"Bias Response Teams" -- Legal Risks

- First Amendment basis for suit
 - Speech First
 - FIRE
- Focus is on:
 - Name of the response team
 - Authority to compel a student to meet
 - Ability to refer the report to other offices
 - Authority to trigger a formal investigation
 - Authority to impose discipline
 - Definition of "bias incident," "harassment," etc.

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"What's in a name?"

- · U Michigan:
 - "Bias Response Team" → "Campus Climate Support"
- U Maryland:
 - "Hate-Bias Response Program" → "Bias Incident Support Services"
- U Texas-Austin:
 - "Campus Climate Response Team" → "Inclusive Campus Support"
- U Illinois Urbana-Champaign:
 - "Bias Assessment Response Team" → "Campus Belonging Resources"
- · Iowa State U:
 - "Campus Climate Response Team" → "Campus Climate Reporting System"

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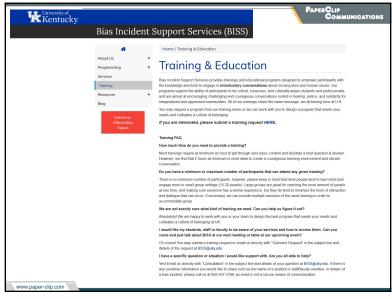
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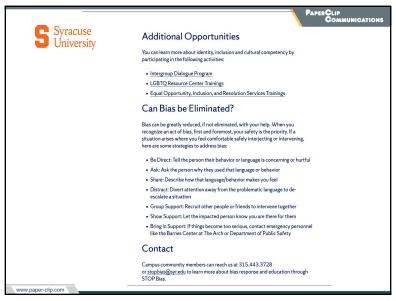
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Educating Your Community

- A key element of a comprehensive bias response program is community training
- Focus on strategies such as active bystander intervention, definitions of bias, the impact of hate incidents on students' ability to access the educational experience, community values/standards
- Identify resources, "how to file a report," and how your bias response process operates







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Bias Response Litigation

- Speech First v. University of Michigam (Schlissel) (6th Cir. 2019) [KY, TN, MI, OH] X
- Speech First v. University of Texas-Austin (Fenves) (5th Cir. 2020) [TX, LA, MS] X
- Speech First v. University of Illinois at Urbana-Champaign (Killeen) (7th Cir. 2020) [IL, IN, WI] +
- Speech First v. University of Central Florida (Cartwright) (11th Cir. 2022) [FL, GA, AL] X
- Speech First v. Virginia Tech (Sands) (4th Cir. 2023) [VA, MD, WVA, SC, NC] +

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University of Michigan (2019)

- UM Bias Response Team (BRT) challenged under the First Amendment
- Federal Appeals Court:
 - BRT's "ability to make referrals i.e., to inform [student conduct office] or the police about reported conduct – is a real consequence that objectively chills speech."
 - "The referral initiates the formal investigative process, which itself is chilling."

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University of Michigan (2019)

- Federal Appeals Court:
 - "The invitation from the [BRT] to meet could carry an implicit threat of consequence should a student decline the invitation."
 - "The very name 'Bias Response Team' suggests that the accused student's actions have been prejudged to be biased."

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University of Texas - Austin (2020)

- UT-Austin Campus Climate Response Team (CCRT) challenged under the First Amendment
- · Federal Appeals Court:
 - "The CCRT describes its work, judgmentally, in terms of 'targets' and 'initiators' of incidents."
 - Referencing the CCRT's referral power to Police, ODOS and OI&E: "The CCRT, in some measure, represents the clenched fist in the velvet glove of student speech regulation."
 - "That the CCRT invites anonymous reports carries particular evertenes of intimidation to students whose views are 'outside of the mainstream."

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University of Illinois Urbana-Champaign

- Lawsuit by Speech First challenging Bias Assessment and Response Team, Bias Incident Protocol, and No Contact Directives as chilling free speech
- Appeals court:
 - "Students who decline [BART's invitation to a voluntary meeting] suffer no consequences."
 - "BART cannot require students to change their behavior and does not have authority to issue sanctions if they decline to do so."
 - BART notes "do not appear in a student's academic or disciplinary records."
 - BART "publish[es] an annual report of incidents with all personally identifiable information removed..."

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University of Illinois Urbana-Champaign

- "[T]he University can only impose [No Contact Directives] to enforce the Student Code and prevent violations of it, not in response to student speech"
- "...Speech First has not produced any evidence a student fears expressing a particular viewpoint due to a concern the University will issue an NCD against him."

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University of Central Florida (2022)

- Lawsuit brought by Speech First challenging UCF's discriminatory harassment policy
- Federal appeals court called the policy "staggeringly broad" with "sweeping standards"
- Appeals court held that "[b]ecause the discriminatoryharassment policy restricts political advocacy and covers substantially more speech than the First Amendment permits, it is fatally overbroad...."

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Excerpt from 11th Circuit Opinion in Speech First v. Cartwright (UCF), April 2022:

"The discriminatory-harassment policy is almost certainly unconstitutionally overbroad.... [T]he policy (1) prohibits a wide range of 'verbal, physical, electronic, and other' expression concerning any of (depending on how you count) some 25 or so characteristics; (2) states that prohibited speech 'may take many forms, including verbal acts, name-calling, graphic or written statements' and even "other conduct that may be humiliating"; (3) employs a gestaltish "totality of known circumstances" approach to determine whether particular speech, for instance, 'unreasonably alters' another student's educational experience; and (4) reaches not only a student's own speech, but also her conduct 'encouraging,' 'condoning,' or 'failing to intervene' to stop another student's speech."

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Virginia Tech (2023)

- First Amendment lawsuit brought by Speech First challenging VT's "Bias Intervention and Response Team"
- Federal appeals court (2-1 decision):
 - "[N]o evidence that students feel obligated to come to
 voluntary meetings" with the Dean of Students
 - BIRT "neither imposes discipline nor suggests in any way that it can impose discipline"
 - "BIRT may report a Student Code violation just like any other member of the Virginia Tech community" and no evidence that BIRT referrals "are more likely to result in discipline than referrals from others"

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Virginia Tech (2023)

- · Appeals court:
 - There is "[n]o evidence that the Bias Policy has imposed or threatened to impose any discipline on anyone"
 - "[T]he University here has devised a way to educate its student body about both 'protected speech and the role of tolerance in the campus community.' This is precisely the type of government speech the First Amendment permits."

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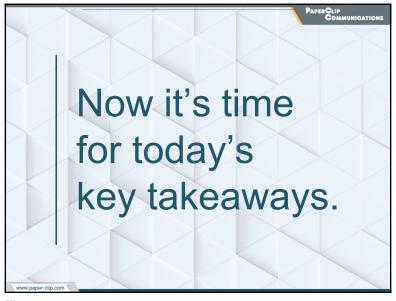
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Resources and References

- U of Rochester: Bias-Related Incidents FAQ https://rochester.edu/college/bic/bias-related-incidents/frequently-asked-questions.html
- U of Maryland: Bias Incident Support Services https://diversity.umd.edu/bias/
- Davidson U: Bias Education & Response https://www.davidson.edu/offices-and-services/diversity-and-inclusion/bias-education-and-response
- UC-Davis: Report Hate and Bias https://reporthateandbias.sf.ucdavis.edu/
- SMU: Bias Education & Response Team (BIRT)
 https://www.smu.edu/StudentAffairs/GetHelp/BiasEducationResponseTeam
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- Syracuse U: STOP Bias & Hate https://experience.syracuse.edu/community-standards/bias-response/

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Today's Key Takeaways

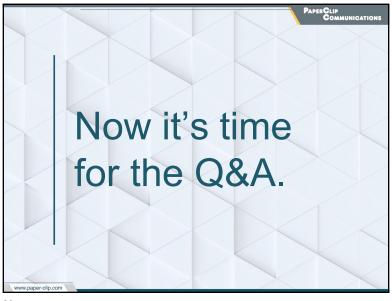
#1: All campuses, public and private, small or large, should have a **clearly defined and articulated approach** for receiving and responding to reports of bias and hate.

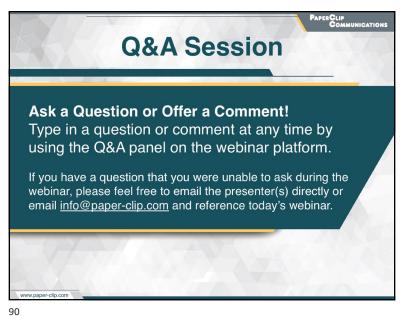
#2: Reporters need to know what to expect if they choose to submit a report.

#3: Increasing transparency around the kinds of reports received and how the institution responded can improve awareness and trust.

#4: Care must be taken to observe the appropriate limitations of a bias or climate education/response team or protocol.

#5: **Education is a key element** of any effective bias prevention and response strategy, but keep the focus on policy, procedure, support resources, definitions, and impact.







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